

JOB OPENING FOR COMPUTER TECHNICAL SUPPORT PERSON AND SOFTWARE TRAINER

The RET Project has an immediate opening for a team member to provide technical support services and training to our clients in the San Francisco Bay Area. Our program works with people with all types of disabilities, helping them gain access to and learn to use assistive technology tools, including specialized computer hardware and software. We seek a person who can prepare new computer systems and install them in people's homes or workplaces. They would also provide follow-up technical support, such as troubleshooting and basic repairs. In addition, this person would learn and then train others in the use of the hardware and software.

Job requirements:

- Mid-level computer technical proficiency
- Experience with training others in the use of hardware and software, or a desire to learn
- Resident of the East Bay (to facilitate working with other team members)
- Space and ability to work on equipment in one's home
- Own a car and be willing to drive throughout the Bay Area (costs reimbursed based on mileage)
- Ability to lift, carry, bend, crawl, climb steps, etc. while delivering and installing equipment
- Good communication skills, strong customer service orientation, engaging and patient manner
- Independent worker, self-starter, ability to manage work load and schedule with limited supervision
- Good attention to detail and accurate in performing administrative tasks
- Open to working with people with a wide range of physical and cognitive disabilities

>> Salary commensurate with experience (\$20 to \$30/hour to start)

>> Less than full-time initially

>> Flexible work schedule

Contact:

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The Rehabilitation Engineering and Assistive Technology (RET) Project is a non-profit program based at San Francisco State University that has been providing technology solutions for people with disabilities and major injuries since 1990. We offer a full range of services, from initial evaluation through product recommendation, customization, set-up, training, and technical support. We serve the Greater San Francisco Bay Area and Northern California and are committed to delivering the most appropriate and cost-effective solutions. We are a program of the University Corporation, SF State (ucorp.sfsu.edu).